

«CLIENTNAME»

c/o Elixir
7835 Freedom Avenue NW
North Canton, OH 44720



ACTION REQUIRED
Your plan now includes
Elixir Specialty.
See how this affects you!

«FIRSTNAME» «LASTNAME»

«ADDR1»

«ADDR2»

«CITY», «STATE» «ZIP»

«Date»

Dear «FIRSTNAME»,

Elixir manages your prescription drug benefit on behalf of «CLIENTNAME». Your plan includes coverage of specialty drugs for managing chronic and complex conditions. These conditions require expertise and personalized care. To provide you with the support you need to manage your complex condition, «CLIENTNAME» has partnered with Elixir Specialty.



ACTION REQUIRED

Starting «EffectiveDate», you must use Elixir Specialty for all your specialty drugs. You and your family will receive personalized care from Elixir Specialty's pharmacists.

Elixir Specialty goes beyond the traditional retail pharmacy to help you get the most from your specialty drugs and offers the following services:

- Personalized support to help you achieve the best results
- Convenient delivery to your home or prescriber's office
- Easy access to a care team who can answer questions, provide educational materials, help you manage side effects and provide confidential support

Support is available from Elixir Specialty by calling 877-437-9012.

Have questions? Call Elixir Customer Care at «800-361-4542» (TTY 711), 24 hours a day, seven days a week.

Sincerely,

Elixir on behalf of «CLIENTNAME»