

Puget Sound Electrical Workers Trust Funds

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Administered by
Welfare & Pension Administration Service, Inc.

October 15, 2014

To: All Active and Retired Participants and Their Dependents

Re: Puget Sound Electrical Workers Healthcare Trust

This notice explains certain changes to your Medical Benefits. Please be sure you and your dependents read this notice carefully in order to understand the changes effective **November 1, 2014**.

What's Changing?

Your benefits aren't changing, but some contacts and administrative processes are, so read this notice carefully and keep it for your reference. Included with this letter is an "Important Contacts and Resources" chart that lists the appropriate telephone numbers and website addresses available for more information. *If you or any of your dependents are on Medicare, the following information does not pertain to you.*

New Preferred Provider Organization and Claims Administration

Effective November 1, 2014, the Trust's current Preferred Provider Organization ("PPO") in Washington and Alaska will be replaced with Premera Blue Cross. In all other areas of the United States, the Trust will use the "BlueCard" nationwide network of Blue Cross Blue Shield ("BCBS") providers and facilities. This change will improve the pricing for medical services for members and for the Trust.

For services obtained on or after November 1, 2014, you must use a hospital, physician, or other healthcare provider that participates in the Premera Blue Cross network in Washington and Alaska, or in the local Blue Cross Blue Shield network in any other state outside of Washington and Alaska if you want the lowest out-of-pocket cost.

How Do I Find a Preferred Provider?

If you already have a provider, it's likely that they are already participating with the local Blue Cross Blue Shield network. We suggest that you confirm this directly with your provider, or search for other preferred providers in your area by visiting www.premera.com or calling (800) 810-BLUE (2583). Refer to the "Important Contacts and Resources" chart for more details.

Medicare Eligible Retirees or Dependents

It is important to note that members eligible for Medicare are *not* required to use the Premera Blue Cross Network. You will receive updated ID cards later in November. Continue to use your Envision ID card when you visit medical providers or the pharmacy.

Will I Receive New ID Cards?

New identification cards reflecting these changes will be mailed to all Active members and non-Medicare Retirees during the last week of October. The new ID card will continue to be a combination medical and prescription drug card and will include the claims submission address for dental and timeloss claims as well. Once you receive your new card, you should present it to your providers (doctors, hospitals, etc.) for services received on and after November 1, 2014. Keep your old ID cards with your records for 12 months in the event you need them to resolve claims incurred prior to November 1, 2014.

What Now?

- Watch for your new ID cards to be mailed on or after October 23, 2014.
- If you do not receive your new ID cards by November 3, 2014, contact the Administration Office at (866)314-4239, option 4.
- If you live in Washington or Alaska, check to make sure your current providers participate in the Premera Blue Cross Network. If you live in a state other than Washington or Alaska, check to make sure that your current providers participate in their local Blue Cross Blue Shield network.
- Contact the Administration Office at the numbers listed on the “Important Contacts and Resources” chart if you have any questions.

The Board of Trustees, along with WPAS, Inc. and Premera Blue Cross, will work diligently to make this as smooth a transition as possible.

Board of Trustees, Puget Sound Electrical Workers Healthcare Trust

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Enclosure

Puget Sound Electrical Workers Healthcare Trust

Important Contacts and Resources

The chart below provides useful contact information for additional details and resources regarding the plan administration changes. Please keep this in a convenient place for future reference.

For Information About...	Contact...
Eligibility	Trust Administration Office (866)314-4239, option 4
Claims and Benefits	Trust Administration Office (866)314-4239, option 1
Trust forms and documents	www.psewtrusts.com
Where to send claims	<p>Medicare Retiree Medical and Vision Claims:</p> <p style="text-align: center;">PSEW Healthcare Trust PO Box 34970 Seattle, WA 98124-1970</p> <p>All Dental and Time Loss Claims and Member Paid Medical Claims:</p> <p style="text-align: center;">PSEW Healthcare Trust PO Box 34970 Seattle, WA 98124-1970</p>
Premera Blue Cross Blue Shield Network providers or facilities	<p>Premera (800) 810-BLUE (2583) Online: www.premera.com</p> <p><i>Finding a Premera BCBS Provider:</i></p> <ul style="list-style-type: none"> • Go to www.premera.com • Select “<i>Find a Doctor</i>” from the list of links on the top of the page. • Next, select the options that describe the type of provider or facility you are looking for. • Click Heritage and Heritage Plus 1 from the drop down options. • Enter your ID number prefix (LIT) or select <i>BlueCard PPO</i> from the drop down options. This will give you access to a list of Blue Cross Blue Shield participating providers in your area.
Prescription Drug Services	<p>Envision Rx Options (800) 361-4542 Online: www.envisionrx.com</p>
Precertification, utilization and case management services	<p>Qualis Health (800) 783-8606</p>